Develop capacity to promote end-of-life care in your team

Group Discussions

1. Who is part of your team? How many teams are you a part of?

2. List who you think your patients see as part of their team.

3. Do you think effective teamwork makes a difference? Why? Give some examples.

4. Do you feel safe to raise a concern about end-of-life issues with a co-worker? Why or why not?

5. Are you able to speak up or advocate for patient care when, for instance:
   - You see a patient in pain and no one else agrees or prioritises assessment.
   - The treating team is planning further invasive treatment (chemotherapy or surgery) and the patient tells you they have had enough of being in hospital and being treated like a *pincushion*.
   - You have an idea to screen all patients with serious illness for end-of-life routinely on your ward – however your manager is resistant. You know your ward has the highest death rate in the hospital

6. What steps can you put into your practice tomorrow to enhance your team and allow partnership with the patient and family?

7. Discuss potential conflict in teams and why this might happen in end-of-life care. Have you seen good examples of how conflict was managed? Have you seen poor examples of how conflict was managed? What could have been handled differently in either scenario?

8. End-of-Life Essentials offers A step-wise approach in dealing with conflict
   Adapted from Back A, Arnold R: *Dealing with Conflict in Caring for the Seriously Ill "It Was Just Out of the Question"* JAMA, March 2005, 293:11

   Can you see yourself practicing this conversation tool?