

1. Clayton J, Hancock K, Butow P, Tattersall M, Currow D. [Clinical practice guidelines for communicating prognosis and end-of-life issues with adults in the advanced stages of a life-limiting illness, and their caregivers](#). Med J Aust. 2007 Jun 18;186(12 Suppl):S77, S79, S83-108.
2. Wright AA, Zhang B, Ray A, Mack JW, Trice E, Balboni T, et al. [Associations between end-of-life discussions, patient mental health, medical care near death, and caregiver bereavement adjustment](#). JAMA. 2008 Oct 8;300(14):1665-73.
3. Block SD. [Perspectives on care at the close of life: psychological considerations, growth, and transcendence at the end of life: the art of the possible](#). JAMA. 2001 Jun 13;285(22):2898-905.
4. Steinhauser KE, Christakis NA, Clipp EC, McNeilly M, McIntyre L, Tulsky JA. [Factors considered important at the end of life by patients, family, physicians, and other care providers](#). JAMA. 2000 Nov 15; 284(19):2476-82.
5. Back A, Arnold R, Tulsky J. [Mastering communication with seriously ill patients: balancing honesty with empathy and hope](#). New York: Cambridge University Press; 2009 May.
6. Robb G, Seddon M. [Quality improvement in New Zealand healthcare. Part 6: keeping the patient front and centre to improve healthcare quality](#). N Z Med J. 2006 Sep 22;119(1242):U2174.
7. Meier DE, Back AL, Morrison RS. [The inner life of physicians and care of the seriously ill](#). JAMA. 2001 Dec 19;286(23):3007-14.
8. Pfeifer M, Head B. [Which Critical Communication Skills are Essential for Interdisciplinary End-of-Life Discussions?](#) AMA J Ethics. 2018;20(8):E724-731. doi: 10.1001/amajethics.2018.724.

