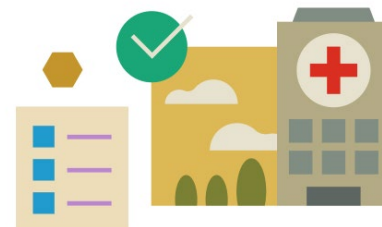


Accreditation: End-of-Life Care Audit and Evaluation Toolkit

In consultation with our Hospital Collaborative members, the following evaluation and audit tools have been collated to help you measure end-of-life care quality, safety, and processes within your health service.



Tool	Author/s	No. Questions	Usage	Completed by
End-of-life care audit questions <i>Part of EOLC Audit Toolkit</i>	Australian Commission on Safety and Quality in Health Care (ACSQHC)	28 core, plus 36 optional	Provides a basic overview of the end-of-life care provided by a hospital/organisation, through exploring one patient case, including their previous admissions, documentation, communication around dying, referrals, and interventions in final 48 hours of life. Optional questions further explore resuscitation plans, advance care plans and MET calls.	Clinician
End-of-life care clinician survey questions <i>Part of EOLC Audit Toolkit</i>	ACSQHC	31	End-of-life care provision on a hospital ward from the perspective of the clinician. Explores confidence in recognising dying, end-of-life care decision-making, and communication. Designed to be undertaken across four demographics; consultants, junior doctors, nurses, and allied health professionals.	Clinician
End-of-life care hospital information survey <i>Part of EOLC Audit Toolkit</i>	ACSQHC	19	Basic survey establishing hospital demographics, including hospital services, types of beds, number of different healthcare professionals, palliative care resources, and end-of-life education for staff. To be used in conjunction with other Audit Toolkit surveys.	Clinician



Tool	Author/s	No. Questions	Usage	Completed by
Canterbury Quality of Death Instrument	Canterbury NZ	46	Provides an overview of the end-of-life care provided by a hospital, through exploring one patient case, including their category of death, symptoms and medications mentioned in chart in last 48 hours of life, advance care planning, and holistic care.	Clinician
Quality of Dying and Death (QODD) Questionnaire	Downey et al, USA	17	Reports on what occurred during the final period of a patient's life, followed by a rating of what occurred. Includes patients' pain management, breathing, feeling at peace, and time spent with family.	Family member
ConsideRATE Questions <i>Scroll down to Appendix V to view the tool.</i>	Saunders et al, USA Please contact the authors prior to use.	9	A measure of a seriously ill patient's experiences, including attention to their physical symptoms and feelings, communication around care plans, and attention to their affairs such as advance care directives.	Patient or carer
Caregiver Evaluation of the Quality of End-of-Life Care (CEQUEL) Scale	Higgins and Pregerson, USA	13	Measures quality of end-of-life care from the caregiver's perspective. Yes/ no questions related to use of life prolonging interventions, patient wishes, provision of information, and patient suffering.	Carer/family member

